



Growing Together

HELPING FAMILIES FLOURISH SINCE 1907

2025 ANNUAL REPORT



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OUR MISSION

STRENGTHENING FAMILIES SINCE 1907

Founded in 1907, Family ACCESS has strengthened families and communities through programs that nurture child development, promote effective parenting, and support working parents.

Our name reflects our belief in the doors that open, and the rich journeys that follow, when children and families have access to the very best education-based resources. Rooted in decades of neuroscience research, we provide vital support to thousands of children and parents across Middlesex and Norfolk counties. Today, we proudly serve 21 communities in five languages, ensuring every family has the tools they need to raise strong, resilient children.



A MESSAGE FROM OUR LEADERSHIP

Dear Friends of Family ACCESS,

Fiscal Year 2025 was a year of significant resilience for Family ACCESS. While navigating leadership transitions and a shifting landscape in early childhood education, our core remained steady. Our dedicated team did more than just sustain our programs; they ensured that for every child and parent we serve, our mission was felt as strongly as ever.

A key focus of this past year was conducting a thoughtful and comprehensive search for a new Executive Director. The Board of Directors and leadership were committed to a process that would identify a leader capable of honoring our 100-year history while guiding Family ACCESS into its next phase of growth and community impact.

Despite the challenges of transition, FY25 was marked by major milestones. Our Counseling and Early Literacy Services programs thrived, providing vital lifelines to families navigating the complexities of modern parenthood.

This stability was made possible by you. Your unwavering belief in Family ACCESS provided the foundation we needed to navigate this interim period with confidence. Because of your partnership, we are entering our next chapter from a position of strength.

We aren't just looking back at a year of "getting through"; we are looking forward to a year of "building up." Thank you for standing with us and ensuring that Family ACCESS remains a place where our entire community can thrive.

With gratitude and hope,



A handwritten signature in black ink that reads "Jim Raoport".

JIM RAPOORT
Board Chair

OUR PROGRAMS & IMPACT

EARLY LITERACY SERVICES (ELS)

We build literacy-rich homes and support parents as their child's first teacher through evidence-based outreach and community connection.

COMMUNITY CONNECTIONS: Literacy groups and developmental resources for underserved communities.

PARENTCHILD+: Home-based coaching to ensure school readiness through shared play and reading.

RAISING A READER: Interactive reading routines that engage children, parents, and educators.

FY25 HIGHLIGHT: Served over **8,300 participants** across 10 communities, ensuring children are prepared to succeed in school from day one.

COUNSELING AND CONSULTATION SERVICES (C&CS)

Our clinical team provides essential social-emotional support services to help young families navigate developmental hurdles and trauma.

YOUNG PARENT SUPPORT: Specialized home-based care for pregnant women and parents up to age 23.

SUPPORT GROUPS: Culturally relevant, evidence-based groups including *Circle of Security* and *Abriendo Puertas*.

FY25 HIGHLIGHT: Strengthened families in 8 communities, serving **140+ participants** with life-changing clinical support and parenting tools.



EARLY LEARNING CENTER (ELC)

The ELC provides high-quality, play-based education for a diverse community, allowing parents to work while their children thrive in a nurturing environment.

FULL-SPECTRUM CARE: Dedicated programs for Infants, Toddlers, Preschool, and PreK students.

FY25 HIGHLIGHT: Supported nearly **150 children** and their families. **90% of ELC students** demonstrated significant growth in social-emotional, cognitive, and language skills.

“I think it is a very special and important program for the daily life of fathers and mothers. Every piece of information is important to be able to have healthy and successful children.”

– Parent, Abriendo Puertas/Opening Doors



BRIDGING THE GAP

THE CENTRE STREET PARTNERSHIP

Hunger should never be a barrier to a child's growth. This year, we launched a vital collaboration with **Centre Street Food Pantry** to bring immediate food security directly to our families.

By stocking shelf-stable essentials at our location, we've created a "bridge" for those in need. **Our staff and volunteers now deliver groceries directly during home visits**, ensuring that while we nurture a child's development, we are also meeting their most fundamental needs. This partnership does more than provide a meal — it connects our families to a network of long-term support and community care.

Thank you, Centre Street Food Pantry, for your incredible generosity and for helping us ensure that no child in our community goes hungry.



FULL CIRCLE: GABY'S JOURNEY OF IMPACT

Gaby Santiago knows exactly what is inside the bags of books and toys she carries into homes each week. Years ago, those same tools were delivered to her living room as a participant in our ParentChild+ (PC+) program.

Inspired by the impact on her own children, Gaby made the transition from participant to professional, joining Family ACCESS as a PC+ Specialist. Today, she walks into the homes of local families, carrying the same joy and empowerment that once sparked a new path for her own family.

In FY25, Gaby's role as a trusted bridge was more vital than ever. In one instance, she spent weeks advocating for a mother navigating the school system,

eventually securing a childcare spot and guiding her through a complex educational evaluation for her son.

"I know exactly what it feels like to be in their shoes," Gaby shares. "I want my families to feel as empowered as I did."

Gaby's story is the ultimate testament to our mission. By investing in one parent, we aren't just helping one child, one family. **We are empowering a leader who goes on to strengthen dozens of families across our community.**



"I am proud to say that my child is more confident and tells me how he feels, and I listen to him and respect his feelings."

– Parent, ParentChild+

"It was so much fun learning how to make reading exciting for kids. Great to learn a lot of strategies on book reading."

– Parent, Family Learn & Play

THE POWER OF THE PICTURE

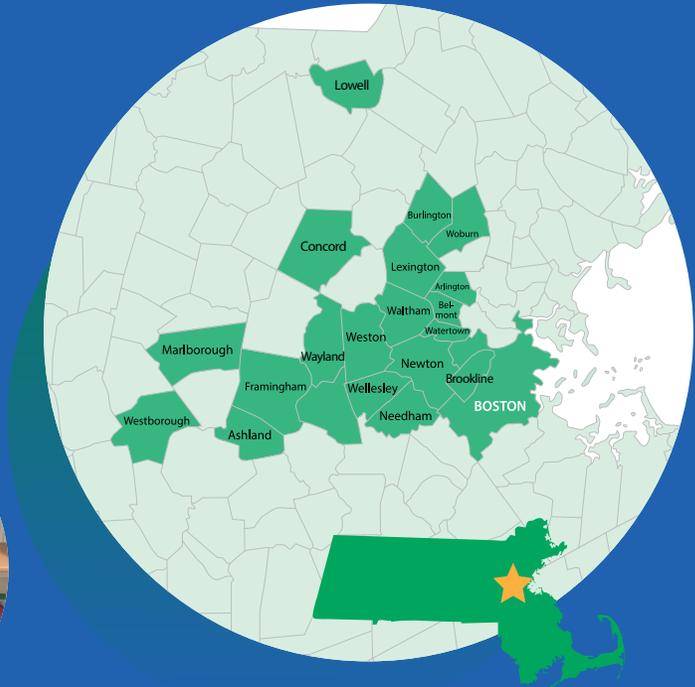
Early Literacy in Action

"Do I have to read every word?" a father asked during an Early Literacy Services (ELS) home visit. As he sat with his two-year-old daughter, he felt the weight of a text-heavy book, worried that her wandering attention meant he was failing to teach her.

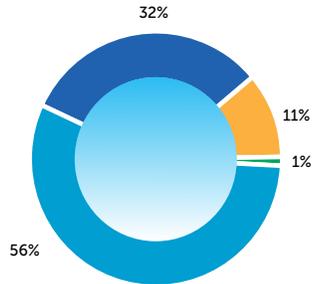
The answer was a liberating "No." Using a book written in Chinese, our ELS specialist modeled how to "read" the story by scanning the illustrations and talking together about what they saw. By shifting the focus from the printed word to the shared experience, the father felt an immediate sense of relief. This simple exchange transformed a moment of frustration into a powerful learning opportunity, proving that literacy begins with connection, not just a script.



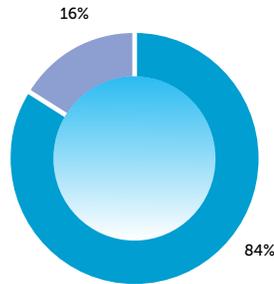
21 COMMUNITIES SERVED IN 2025
9,088 PARTICIPANTS



FINANCIAL SUMMARY (FY25)



\$4,263,557
2025 Revenue



Where your dollar goes
For every dollar raised,
84 cents goes directly to
program services



YOUR SUPPORT NURTURES FAMILIES

9,088:
Total number of
children and parents
(participants) served:
16% increase over FY24

4,132:
Number of families served
in ELC, CCS, ELS

3,302:
additional services
received – referrals, diapers,
program supplies,
back-to-school backpacks,
holiday gifts,
and ParenChild+
books and toys

“This program has been amazing! My child loves bringing books home and using the reading strategies. They have been very helpful in learning the colors and numbers along with singing new songs.”

– Parent, *Raising A Reader*

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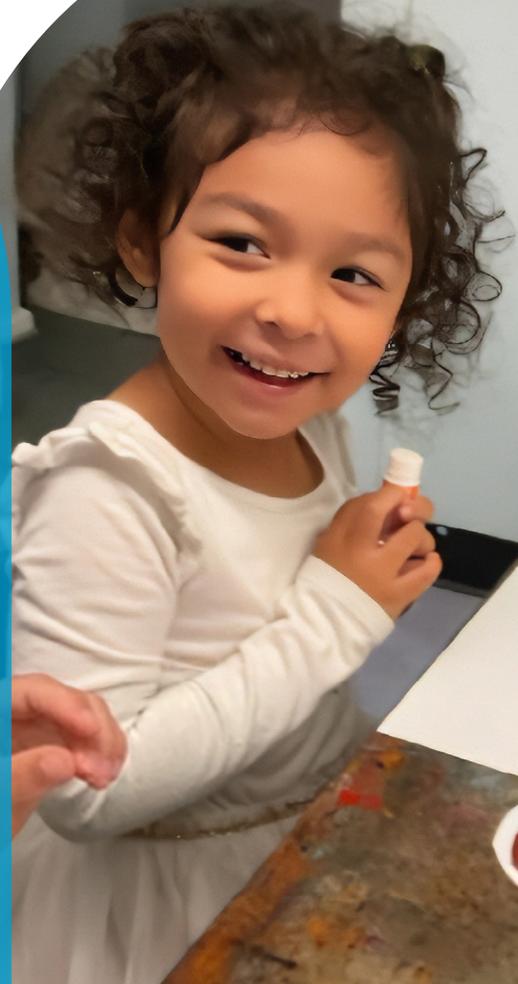
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we flourish together.

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programs continue to reach
the children and families
who need them most.

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